

Nursing and Midwifery Council

- Nurses
- Midwives

Source: *The code: Standards of conduct, performances and ethics for nurses and midwives* (2008) Available at <http://www.nmc-uk.org/Publications/Standards/The-code/Introduction/>

32. You must act without delay if you believe that you, a colleague or anyone else may be putting someone at risk.

52. You must give a constructive and honest response to anyone who complains about the care they have received.

53. You must not allow someone's complaint to prejudice the care you provide for them.

54. You must act immediately to put matters right if someone in your care has suffered harm for any reason.

55. You must explain fully and promptly to the person affected what has happened and the likely effects.

56. You must cooperate with internal and external investigations.

Source: *Raising and escalating concerns – Guidance for nurses and midwives 2010* Available at <http://www.nmc-uk.org/Documents/NMC-Publications/NMC-Raising-and-escalating-concerns.pdf>

1. As a nurse or midwife you have a professional duty to report any concerns from your workplace which put the safety of the people in your care or the public at risk

3. Speaking up on behalf of the people in your care and clients is an everyday part of your role and just as raising concerns represent good practice, 'doing nothing' and failing to report concerns is unacceptable.

3. Failure to report concerns may bring your fitness to practise into question and endanger your registration.

